

Scrum Master • Agile coach • Product Development

Hands-on Scrum Master with over 10 years of experience in Agile software product delivery. Accomplished at leveraging a technical background to bridge the gap between the project team and the business owners. Dedicated to practical & real-world Agile application, coaching self-managed teams, supporting the product vision, and delivering quality code.

Scrum Master

- Agile, Scrum, Kanban, & SAFe; VersionOne, Jira, & Confluence
- Visibility through metrics and excellent communication
- Facilitate day-to-day team activities; remove impediments

Agile Coach

- Mature, Emerging, and Hybrid Agile environments
- Expert in Agile principles and best practices
- Experienced at motivating teams and consensus building

PROFESSIONAL EXPERIENCE

Bakkt, Alpharetta, GA (*Bakkt acquired Bridge2 Solutions in February 2020*) March 2015 – present

Bakkt is developing a SaaS platform & app for consumers to manage digital assets, including loyalty points & crypto currency.

*Received **corporate awards** in 2015 and 2018 for improvements to Sprint Planning and for outstanding performance*

Scrum Master / Agile Coach: Lead teams in a maturing Agile environment and expand Agile adoption. Establish processes to support development teams and standardize best practices.

- Mentor Business stakeholders in Agile practices, and collaborate with them to maximize the value from the team.
- Facilitate team processes including Scrum ceremonies, removing impediments, Backlog refinement, and team building.
- Transformed team performance to consistently provide planned deliverables. Led a Scrum team from delivering 30% to 100% of planned items in 5 months. Team maintained predictable delivery over many Sprints.
- Introduced "**Rolling Wave**" Intake, Sprint, and Release planning, which is ideal for distributed teams and shorter roadmaps.
- Led 1 - 3 teams, including 80% off-shore members, on 5 - 12 person teams, in Scrum and Kanban environments.
- Introduced Sprint burndown and Velocity metrics, and improved the process for Feature Breakdown to User Stories.
- Established as the expert for Agile and tooling using Jira, Confluence, and VersionOne.

UPS, Supply Chain Solutions, Alpharetta, GA July 2014 – March 2015

Scrum Master / Agile Coach: Managed a project across several departments to track over 8 million packages for the holiday shipping season. Introduced Release Planning and facilitated stand-ups. Encouraged Agile adoption through pilot projects.

ista North America, Alpharetta, GA (*acquired by Aurea in August 2014*) February 2014 – June 2014

Scrum Master / Sr. Project Manager: Introduced Release Planning, Kanban views, and Project Burndowns. Defined the Scope and size of projects; provided metrics, leading to objective business decisions.

Concurrent Computer Corporation, Duluth, GA August 2009 – February 2014

*Received corporate 2013 **Superhero award** for outstanding contribution to the development of corporate intellectual property*

Scrum Master: Led the **first Agile project** at Concurrent, with a 12-person distributed team. The first release provided a successful field deployment early, resulting in **Agile adoption** for future development efforts.

Nordson Corporation, Duluth, GA August 2005 – August 2009

Sr. Design Engineer: Leveraged Lean Product Development processes on a \$235K project, resulting in 40 new orders/year.

EMS Wireless, Norcross, GA December 1999 – August 2005

*Received annual corporate **STAR award** for outstanding performance. Featured in the **EMS Press Room**.*

Project Engineer: Developed antenna products in collaboration with product owners and business stakeholders

Nordson Corporation, Duluth, GA January 1992 – November 1999

Design Engineer: Responsible for the design of machined parts and assemblies for the Packaging industry.

EDUCATION

Georgia Institute of Technology, Atlanta, GA: Bachelor of **Mechanical Engineering**, Cooperative Plan, with High Honors

PROFESSIONAL CERTIFICATIONS

Certified Scrum Professional, **CSP** 000124947 2016-Present, and Certified ScrumMaster **CSM** 000124947, 2011-Present

Certified SAFe 5 Agilist (**SA**), Scaled Agile Inc., 2020 - present

Project Management Professional, PMI, **PMP** 466874, 2007 – 2020

Professional Engineer, State of Georgia, **PE** 035124, June 2010 – Present